



More information on our Pet Health Plan benefits

What is the difference between a preventative health plan and pet insurance?

Our Pet Health Plan predominantly covers preventative, planned treatments and services, which are not generally covered by pet insurance. The plan will not provide cover or financial benefit for your pet in the event of an illness or accident but can help you spread the cost of routine healthcare across the year through monthly payments. The two options complement each other by providing cover for different situations when you need it.

What pets do you offer Pet Health Plans for?

Dogs, cats and rabbits.

What is included in the Pet Health Plan?

Vaccinations

- Our vaccinations come with a comprehensive nose to tail clinical examination with a vet, alongside healthcare, nutrition and lifestyle advice.

	Core vaccines	Additional vaccines (as required)
Dog	Canine distemper, infectious canine hepatitis, canine parvovirus, leptospirosis	Kennel cough, rabies
Cat	Feline herpesvirus, feline calicivirus, feline panleukopenia virus	Feline leukaemia virus, rabies
Rabbit	Myxomatosis and rabbit viral haemorrhagic disease types 1 & 2	

- The plan includes an annual core booster vaccination or if needed a primary / lapsed vaccination course to get them started / back on track, with additional kennel cough protection for dogs and feline leukaemia virus protection for cats as required.
A 25% discount on rabies vaccination is also included when this is required.
- Your vet will advise you on whether the additional vaccines are appropriate for your pet, based on an assessment of their lifestyle, risk, travel requirements and your individual preferences.
- If your pet is unwell, their ability to respond to vaccinations may be affected. In this situation your vet will discuss the options with you, but it may not be appropriate to proceed with immunisation.
- Your vet may be unable to administer the vaccine due to your pet's temperament (as assessed by our clinical team), or in the case of global vaccine shortages.

Parasite protection

- For dogs and cats this includes protection against fleas, ticks (as required), intestinal worms and lungworm (as required for dogs) using veterinary-prescribed parasite treatments. Tailored preventative treatment is provided throughout the year (as needed) based on your dog or cat's lifestyle, regional risk, travel history / requirements and your individual preferences. Specific products for your pet to travel outside the UK are not included.
- *For rabbits, a 25% discount on fly repellent is included for seasonal protection against flystrike (as part of a wider preventative plan), as recommended by your vet, based on your rabbit's health status, lifestyle and environmental risk factors.*

Additional consultations and complimentary clinics

- For all consultations and clinics, any products, additional services or follow-up care provided, including medications, treatments, diagnostic tests or additional consultations, will be charged at normal rates.

One routine consultation with a vet

- Covers the cost of a routine consultation with a vet, for any new or pre-existing condition.
- Emergency, out-of-hours, and non-standard (e.g. extended or pet travel) veterinary consultations are not included (please ask the practice for further clarification).

6-month health check with a vet nurse

- One wellness health check per plan year with a vet nurse including healthcare, nutritional and lifestyle advice.
- Recommended 6 months after the annual booster vaccination, to monitor your pet's health mid-way through the year.
- Emergency, out-of-hours, and non-standard vet nurse consultations are not included (please ask the practice for further clarification).

Selected complimentary vet nurse clinics

- Covers the cost of selected vet nurse clinics; please ask the practice for confirmation of what clinics are currently available for each type of pet.

Discounted or complimentary procedures and services

50% discount on one wellness blood test per plan year (dogs & cats)

- Includes discount from the costs of blood sampling (excluding sedation if required), processing fee, laboratory test, and interpretation and reporting of results.
- The wellness blood test discount can be used either at the annual booster appointment or at the 6-month health check but is not available for sick pets or at other times.
- Any follow-up care, including further testing or treatment that is advised based on the results, will be charged at normal rates.

One wellness urine test per plan year (dogs & cats).

- Includes the costs of wellness urine testing (urine dipstick test and measurement of specific gravity), processing fee and interpretation and reporting of results.
- The wellness urine test discount can be used either at the annual booster appointment or at the 6-month health check but is not available for sick pets or at other times.
- Urine samples for the wellness test should be collected by free catch for dogs (using a pot to catch free flowing urine) or from a cat litter tray containing non-absorbent cat litter (provision of non-absorbent cat litter for use at home will incur an additional cost).
- Any follow-up care, including further testing or treatment that is advised based on the results, will be charged at normal rates.

One calming product per plan year as part of a wider stress management plan (rabbits)

- Includes an appropriate calming product as recommended by your vet based on your rabbit's health status, lifestyle and environmental triggers and risk factors.

10% discount on routine neutering

- Applied to the full price of the castration or spay surgery, with the price dependent on the species, weight and sex of your pet.
- In the event of any complications, or for non-routine procedures such as undescended (not dropped down into scrotum) testicle(s), additional costs may be applied.

10% discount on dental procedures

- Discount includes (as required) full oral examination under general anaesthetic, professional dental cleaning, dental x-rays, tooth extractions, tooth burring for rabbits, all consumables and prescribed medications.

10% discount on food

- Discount can be applied to any dog, cat or rabbit food purchased through the practice.

Microchip for £10

- Includes microchip, implantation fee and the initial cost of registration with DEFRA (Department for Environment, Food and Rural Affairs) onto an approved register.